

CCI-NS Education Plan for 2020/2021

By Michael Kennedy, CCI BOD, and Chair of Education Committee

COURSES

CCI-NS conducted an online Condo Management 100 course on two consecutive Saturdays - October 31 and November 7. The Condo Management 200 online course will take place in the same format on Saturday, January 30, 2021 and February 21, 2021 from 9:00am to 1:00pm both days.

The main objective of the CM100 is to give new board members and property managers basic skills that they can build on and then further develop with the CM200 in the winter months.

SEMINARS

CCIS is planning five seminars on the last Wednesdays of the month from 7-9 pm of these dates:

November 25, 2020

Typical Issues – members only seminar on typical issues facing Board members including differences in personalities and communication styles, making decisions, communicating with owners, handling requests from owners and working with a Property Manager.

February 24, 2021

Digitizing Record – members only seminar on digitizing your records such as Board and AGM minutes, reserve fund studies, declarations, by-laws, and common element rules.

March 31, 2021

Rentals – members only seminar on the challenges faced with rentals particularly airbnb and powers afforded the Board via the Residential Tenancy Act.

April 28, 2021

Risk Mitigation – members only seminar on developing a risk mitigation plan, including defining a standard unit and identifying the corporation's and owners' insurance requirements.

May 26, 2021

Dispute Resolution – members only seminar on dealing with disputes including the use of the province's dispute resolution process.

Check the Upcoming Events

<http://ccinovascotia.ca/news-events/upcoming-events> on the CCI-NS website for details and registration information for all education events. ■

Reminder for Seniors who receive the Guaranteed Income Supplement, Allowance or Allowance for the Survivor Benefit



During the week of October 5, 2020, Service Canada sent reminder letters and Statement of Income forms to clients in receipt of these benefits whose income information for 2019 had not been received. These individuals received a 'reminder kit' requesting completion and submission of the Statement of Income form. The reminder kit contains:

- a reminder letter;
- a Statement of Income form and instruction sheet; and,
- a self-addressed return envelope.

Each year in July, an individual's ongoing entitlement to benefits is reviewed based on the most recent income information. Because of the COVID-19 pandemic, individuals who could not be assessed due to a lack of income information continued to receive payments and were notified by letter in July 2020 that income information must be provided.

This special measure has ensured that clients who have not provided income information continue to receive their benefits uninterrupted; however this measure expires in December 2020.

Clients who have not yet submitted 2019 income information should do so as soon as possible. Clients who do not submit their income information will not receive the Guaranteed Income Supplement, Allowance or the Allowance for the Survivor in January 2021.

If community members or individuals within your network do not have access to the internet or face other barriers, the Service Canada Outreach Support Centre will ensure they get access to the critical benefits they need. Client can call the toll-free number (1-877-464-2657) TTY: 1-833-719-2657 from 8:30am to 4:00pm Monday to Friday.